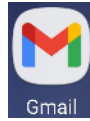


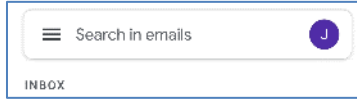
Xplornet Email using the Gmail App on an Android device

Changing your Settings

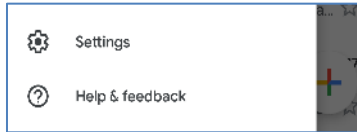
1. Open the **Gmail** app using the icon



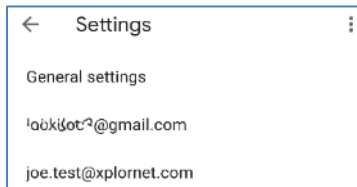
2. Tap the **three horizontal bars** at the top left



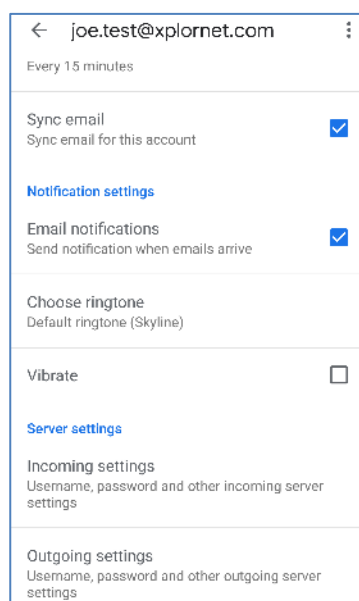
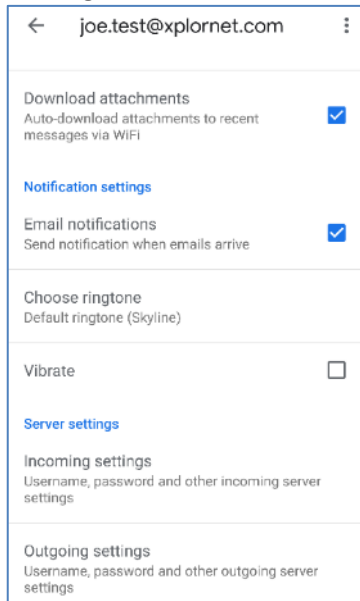
3. Scroll down to the bottom (if necessary) and tap **Settings** (gear icon)



4. Tap your **Xplornet email address**

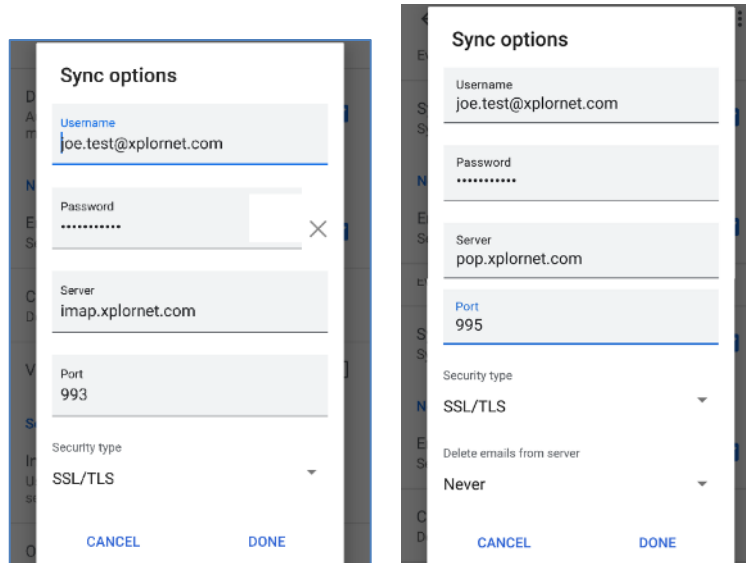


5. Scroll down and note what is listed **immediately above Notification settings**:
 - a. If **Download attachments**, then it's using **IMAP**
 - b. If **Sync email**, then it's using **POP**

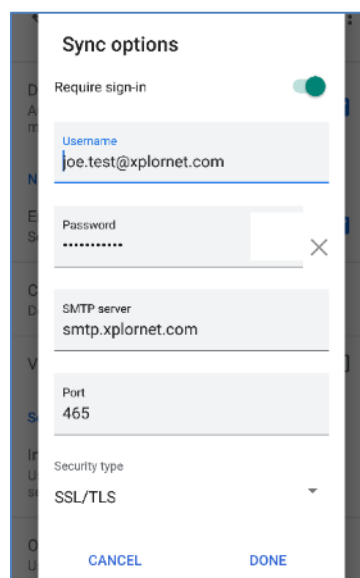


6. Under **Server settings**, tap **Incoming settings**.

- a. Scroll to the bottom. If it has the option for **Delete emails from server**, then it's using **POP**; otherwise it's using **IMAP**



7. Verify the following settings, and change them if necessary:
 - a. **User Name:** your **full email address**, including the portion after the @ symbol
 - b. **Password:** your email password
 - c. **Server**
 - i. If it's using **IMAP**, **Incoming mail server:** **imap.xplornet.com**
 - ii. If it's using **POP**, **Incoming mail server:** **pop.xplornet.com**
 - d. **Port**
 - i. If **IMAP:** **993**
 - ii. If **POP:** **995**
 - e. **Server type:** **SSL/TLS**
 - f. Tap **Done**
8. Tap **Outgoing settings**. Verify the following settings, and change them if necessary:
 - a. **User Name:** your **full email address**, including the portion after the @ symbol
 - b. **Password:** your email password
 - c. **SMTP server:** **smtp.xplornet.com**
 - d. **Port:** **465**
 - e. **Server type:** **SSL/TLS**



- f. Tap **Done**

9. Tap the **left arrow** ← at the top next to your email address



10. Tap the **left arrow** ← at the top of the Settings screen



The settings are also found [here](#).